

https://waterviewhoa.com

WATERVIEW OFFICE INFORMATION

Monday-Friday 8:30am - 4:30pm Phone: 972-463-4455 Fax: 972-463-7687

Dana Flores Manager

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Krystal Mann Assistant Manager <u>kmann@waterviewhoa.com</u>

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Board of Directors board@waterviewhoa.com



#### May 2024

- Swim Park Opening Day
   May 25th 10:00am –8:00pm
- Swim Park Opening Day Event May 25th 11:00am—2:00pm
- HOA Office Closed May 27th (Memorial Day)
- Swim Park Open Normal Hours May 27th
- Garland ISD Last Day of School May 30th

#### July 2024

 HOA Office Closed July 4th (Independence Day)

#### August 2024

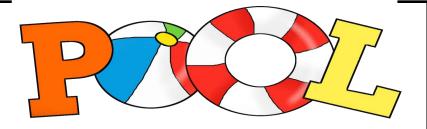
• Garland ISD First Day of School August 12th

#### September 2024

• Swim Park Closing Day September 29th 12:00pm - 5:00pm

## WaterView News

SUMMER 2024



## **OPENING EVENT**

When: May 25, 2024

Where: WaterView Swim Park

Time: 11:00am—2:00pm

Come and enjoy music, food and fun as we kick off the 2024 pool season. The Swim Park opens at 10:00am and the event starts at 11:00am. Food will be served starting at 11:30am on a first come first serve basis,

while quantities last.

## COMMUNITY NEWS

We want to connect! Have you registered on the new HOA website yet? If not, please sign up at waterviewhoa.com, so you can receive e-mail blasts, community news, newsletters, documents, forms and so much more!







Staying-A-Float will be returning as your lifeguard company this year. They are seeking loyal, dependable and responsible lifeguards to work this pool season. If you are interested in applying please visit <a href="https://www.safguarding.com">www.safguarding.com</a> for more information. Staying-A-Float is looking forward to serving WaterView and having a great summer.

"There is
no elevator
to success,
you have
to take the
stairs."
— Zig Ziglar



# SWIM PARK HOURS OF OPERATION CALENDAR

## WaterView Swim Park Hours of Operation and Slide Schedule Saturday, May 25, 2024 - Sunday, September 29, 2024

## **MAY**

SUN	M	TU	W	ТН	F	SAT
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

## JUNE

SUN	M	TU	W	TH	F	SAT
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30						

## **JULY**

SUN	M	TU	W	TH	F	SAT
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

## **AUGUST**

SUN	M	TU	W	TH	F	SAT
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

## **SEPTEMBER**

SUN	M	TU	W	TH	F	SAT
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

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Swim Park - Closed

Swim Park Open - 10:00am - 8:00pm

Swim Park Open - 12:00pm - 5:00pm

Slide Hours - 12:00pm - 5:00pm

Swim Park Open - 10:00am - 8:00pm

Slide Hours - 4:30pm - 7:30pm

### **Digital Swim Park Pass Registration Instructions**

#### \*\*IF YOU HAVE ALREADY COMPLETED THE REGISTRATION PROCESS YOU DO NOT HAVE TO REGISTER AGAIN\*\*

- 1. On your computer or cell phone go to <a href="https://waterview.mokopass.com">https://waterview.mokopass.com</a> or scan the QR Code.
- 2. Click on the "Sign Up" link at the bottom, right of the home screen.
  - a. Select Owner if you own your home/tenant if you are leasing.
  - b. Enter information, please make sure it is all correct and press the "Sign Up" button.
- 3. CHECK YOUR EMAIL! After you hit the "Sign Up" button you will receive an email at the email address you provided, you will open that email and click "VERIFY".
- 4. Once you verify your email you will then sign back on to your mokopass account using the email you provided and the password you created.
- 5. When you sign in you will be on your main dashboard for your account. On the left side of the screen under the word DASHBOARD you will see SWIM PARK PASS REQUEST. Click this to set up account.
  - a. Click on the camera logo at the top, either add a picture of yourself that is stored in phone or take a new picture of yourself. Please remember, your picture must satisfy the requirements for driver license/passport photo, so no sunglasses or hats. Your account will be marked invalid if you upload invalid pictures not meeting this requirement.
  - b. Add date of birth and verify all your information is correct.
  - c. At the bottom it requires documentation, this is proof of residency. Take a picture of your driver license and upload that
  - d. Once those items are complete and you click the acknowledgement, HIT SUBMIT.
- 6. At this point, your application has been submitted to the HOA office for review. Once your application is approved you will then receive an approval notification at the email address you provided. If you are not approved, you will receive an email notification stating you have not been approved.
- \*\*HOA Office does approvals during normal business hours\*\*
- \*\*HOA Office is open Monday-Friday from 8:30am 4:30pm\*\*
- 7. Once you receive the approval email your account is ready to use. Remember EVERYONE in the household must be registered under the same account to gain access to the Swim Park. To add additional household members, sign back in and complete the following steps:
  - a. Under Dashboard, click Swim Park Pass Request like you did for your account.
  - b. Click on ADD NEW MEMBER.
  - c. Complete the required fields, Name, Date of Birth, select child or adult. If the household member is 18 years of age and older you will be required to add proof of residency to sign them up.
- 8. Once your ENTIRE household is registered you are good to go! You provide your name or address to the gate staff as you enter the Swim Park. Your account will keep track of guest passes as well.

\*\*If you need further assistance, please contact the HOA Office at 972-463-4455\*\*

## Community Center/Pavilion Rental Fees

#### **Community Center with Swim Park Use**

Rental fee is \$700.00 (4 hour rental includes set-up, party and clean up); Up to \$400.00 of the rental fee may be refunded in the event there are no damages to the premises, additional cleaning charges or violations of the Rental Agreement including the Rental Rules. Maximum of thirty-two (32) WaterView and/or Non-WaterView guests allowed. All party guests must sign in with the Swim Park Gate Staff.

#### Community Center w/out Swim Park Use

Rental fee is \$550.00 (4 hour rental includes set-up, party and clean up); Up to \$400.00 of the rental fee may be refunded in the event there are no damages to the premises, additional cleaning charges or violations of the Rental Agreement including the Rental Rules. Maximum of thirty-two (32) WaterView and/or Non-WaterView guests allowed. All party guests must sign the sign-in sheet provided by the HOA Staff.

#### **Pavillion with Swim Park Use**

Rental fee is \$400.00 (4 hour rental includes set-up, party and clean up); Up to \$200.00 of the rental fee may be refunded in the event there are no damages to the premises, additional cleaning charges or violations of the Rental Agreement including the Rental Rules. Maximum of twenty-five (25) WaterView and/or Non-WaterView guests allowed. All party guests must sign in with the Swim Park Gate Staff.

#### Pavillion w/out Swim Park Use

Rental fee is \$300.00 (4 hour rental includes set-up, party and clean up); Up to \$200.00 of the rental fee may be refunded in the event there are no damages to the premises, additional cleaning charges or violations of the Rental Agreement including the Rental Rules. Maximum of twenty-five (25) WaterView and/or Non-WaterView guests allowed. All party guests must sign the sign-in sheet provided by the HOA Staff.



# GUEST POLICY

#### **Limited Free Guest Passes:**

During the swim season each household will be assigned 25 free guest passes. The 25 free guest passes may only be used by guests of members of the household to which they were assigned. The 25 free guest passes may not be assigned to any other household or transferred in favor of a household to which they were not originally assigned.

After the allotted 25 free guest passes have been used, there will be a charge of \$8.00 (checks only) per guest which must be paid at the time of entry into the Swim Park. In the event the Swim Park closes due to inclement weather guest passes will not be redeemed for use on a future date. Guest passes may not be used in conjunction with the rental of the Pavilion or the Community Center.

#### When Bringing a Guest to the Swim Park a Member of the Household Must:

- Be registered for Swim Park access and be either 18 years of age or must be 16 years of age with written parental consent.
- Sign their guest(s) in at the front gate regardless of age, or if they use the pool or not.
- Accompany their guest(s) in the Swim Park at all times.

#### **Limit on the Number of Guests:**

There is a limit of 10 guests per household for any one weekday visit (Tuesday-Friday) regardless if the guest is part of the 25 free guest visits or is paying for admittance. There is a limit of 5 guests per household for any one weekend day (Saturday or Sunday) and Holidays regardless if the guest is part of the 25 free guest visits or is paying for admittance.

Residents and guests must abide by the posted WaterView Swim Park/Slide Rules at all times.

Residents are responsible for their guests at all times!

## DID YOU KNOW?

- ⇒ An ARC application must be submitted and approved before any exterior modifications can be made to your home.
- ⇒ All fishing ponds are catch and release **ONLY**.
- ⇒ When residential sidewalks require maintenance it is the responsibility of the homeowner to repair/replace them.
- ⇒ Boats, campers, trailers, recreational vehicles and RV's must be stored so that they are not visible from any street or common area.
- ⇒ All fences that separate two adjoining lots is considered a shared fence.
- ⇒ All WaterView documents are recorded with Dallas County and be found on the HOA website at www.waterviewhoa.com.
- ⇒ Trash receptacles and recycle bins must be stored in a place where they are not visible from the street or common area.